



SACVALLEY MEDSHARE

The Health Information Exchange
for California's North Central Valley

P.O. Box 9217
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April 30, 2020

Quarterly Newsletter

Volume IV



+EMS SAFR Project

SacValley MedShare ("SVMS") and its partners, Northern California EMS ("Nor-Cal EMS," 5 counties) and Sierra-Sacramento Valley EMS ("S-SV EMS," 10 counties) are about to commence work on a regional Plus EMS Project, funded by the California Emergency Medical Services Authority supported by CMS and other funds. The Project represents 22 transport agencies and 17 receiving hospitals, in addition to the two LEMSAs and the HIO. We are pleased that the subcontractor for our EMS Connector (interface engine and persistent database) is San Diego Health Connect ("SDHC" or "Health Connect"), a significantly knowledgeable party in the implementation and management of the SAFR model. All of the transport agency participants use NEMESIS 3.4 connections to their five electronic Patient Care Record (ePCR) systems. All will submit data through the Connector to hospitals and the HIO and all will submit data to the California EMS Information System.

****UPDATE: We are kicking off the SEARCH implementation with 2 of our 5 ePCRs and will begin Hospital implementation by July**

To keep up to date on the +EMS SAFR Project you can click the link : <https://sacvalleyms.org/ems-safr-project>

Cal-HOP

To be launched in early 2020, the California Health Information Exchange Onboarding Program (Cal-HOP) will provide funding to assist Medi-Cal providers access and use health information exchange technology to improve the quality and effectiveness of care for Medi-Cal beneficiaries. Cal-HOP will:

- Increase the number of Medi-Cal providers that can exchange patient data via a Health Information Organization (HIO);
 - Expand the data-exchange capabilities of Medi-Cal providers already participating in HIOs; and
 - Facilitate Medi-Cal providers' access to the CURES prescription drug monitoring database.

****Update:** SacValley MedShare was approved as a Qualified HIO on March 19, 2020. We submitted our proposal onboarding plan to DHCS and are waiting for that approval; however, we can get started on integrations immediately.

<https://www.dhcs.ca.gov/provgovpart/Pages/Cal-HOP.aspx>





As the Health Information Exchange (HIE) for Northern and the North Central Valley of California, SacValley MedShare (SVMS) serves as a valuable resource for facilitating the exchange of important patient data. This service is especially vital during a healthcare crisis like the COVID-19 pandemic. We are here for you.

Supporting communities with critical, real-time patient data during an emergency is a proven use case of community HIEs – as such, we are well equipped to support you during this outbreak. Below are several measures we're taking to ensure that patient data continues to flow uninterrupted across our region in the coming weeks:

- We do not anticipate any significant disruption to our business operations or service levels. Our **data centers and critical infrastructure are fully functional** and backed by multiple redundancies, with full customer support.
- We have asked our team members to **work remotely** until further notice, and our offices will not be open to the public during regular business hours unless a delivery or visit is anticipated and coordinated in advance.
- We are taking steps to ensure that **support is in place and available** to allow our team to serve participants securely from remote locations with no anticipated drop in service levels.
- We have plans to **accelerate the process of gaining access to patient data** via SVMS, to support current or new participants in implementing new portal or alerts services.

Important reminder for current HIE participants:

- The HIE is especially helpful for accessing patient medical histories and monitoring patient encounters during the COVID-19 outbreak. The easiest ways to access data are:

Portal – Secure web-based access that allows patient/member data to be viewed online.

You can gain new or expanded portal access during the crisis, either because you have not implemented portal access previously or because new individuals within your organization need portal access during this time.

Alerts – Sent to designated clinicians, individual, or groups of clinicians/individuals based upon a patient panel.

You can update your patient panel, or add a new panel, to monitor your more vulnerable populations during the crisis.

- To implement either of these services, please contact us and mention that you are requesting **PRIORITY access related to COVID-19** so that we can accelerate your implementation.

Opportunity for non-HIE participants:

- If you are not an SVMS HIE participant and would like to access your patients' medical histories and monitor their encounters during the COVID-19 outbreak, please contact us at support@sacvalleyms.org, info@sacvalleymedshare.org or (530) 249-2322, (530) 249-0045, or (530) 249-6188.
- Please mention that you are requesting **PRIORITY access related to COVID-19** so that we can accelerate your implementation process.

The secure exchange of reliable and timely patient data is critical during a healthcare crisis like the COVID-19 pandemic. We will continue to monitor and evaluate the situation and communicate to all HIE stakeholders as the situation evolves. If you have any questions or concerns, please contact us at the email addresses and/or phone numbers listed above or visit our website at <https://sacvalleyms.org> for resources and contact information.

Thank you and stay safe, Your SacValley MedShare Team



KONZA (Formerly Kansas Health Information Network) and SacValley MedShare announced a partnership to deliver analytic services derived from health information exchange data to hospitals and providers across the Northern and the North Central Valley of California. The analytic toolkit developed by KONZA will allow SacValley MedShare to aggregate near real time clinical data.

SacValley MedShare Executive Director, Elizabeth Steffen noted, “We looked at almost every analytic tool on the market. The KONZA Analytics Toolkit was the only one that could display the robust data stored in our health information exchange in easily understandable and configurable dashboards. This type of product is key to coordinating valuable patient care and promote healing and whole-person wellness.”

The Analytics Toolkit that SacValley MedShare will soon utilize is specifically designed for use by organizations that participate in Health Information Exchanges. Organizations can look at data for all facilities the patient has been in an aggregate format. Among its many functions, the toolkit will be used to stratify high risk patients, identify 30-day readmission patterns, support opioid initiatives and identify access issues. Healthcare Providers will have the ability to track quality measure performance and improve population health initiatives.

“The data gathered by HIE’s has advantages to the siloed and often outdated data from claims or the limited data from a single hospital, health system or physician practice.” noted Russ Calicutt, Director of Business Development for KONZA. “To be successful in value- based payment models it is critical to have near real time data across the entire spectrum of providers that have interacted with a patient. The KONZA Analytics Toolkit in conjunction with HIE data can make this happen.”

<https://www.konza.org/Product-Sevices/Analytics-Dashboard.aspx>

Here is a link to view how the analytic dashboards work:

<https://www.youtube.com/watch?v=wevCnFf6goQ>



Please welcome our newest SVMS board members!



Sadie Albonico

SacValley MedShare welcomes Sadie Albonico to our Board of Directors as the Board Secretary. Ms. Albonico is the HIM/Admitting Manager at Seneca Healthcare District, a founding member of SVMS. She holds a Masters Degree in Health Information and is also a Registered Health Information Administrator, Certified Coding Specialist, and Certified in Healthcare Compliance.



Robert Folden

Robert Folden is the Chief Operating Officer at Mercy Medical Center in Redding, California. Mercy Redding supports a Level II Trauma Program, Level III NICU and hosts robust service lines for Cardiovascular, Neuroscience, Oncology, Orthopedics and Women and Children Services; Mercy Redding's tertiary market spans some 25,000 square miles of rural Northern California.

Having served in the U.S. Air Force in peacetime and during Operation Desert Storm, Robert's training as a Clinical Laboratory Scientist launched his professional career in healthcare. Robert attended CSU Chico where he attained a Bachelor Degree in Microbiology in 1997, a Master of Public Administration in 1997 and a Master of Business Administration in 2007. During his career, Robert implemented a regional Laboratory service, lead the design and implementation of Mercy Redding's Orthopedic Service Line, lead numerous teams designed to implement new services and technology, and recently lead the expansion of a physician practice, Dignity Health Medical Foundation North State.



SacValley MedShare brought live April 27th an eHealth eXchange with the Department of Veterans Affairs and the Department of Defense. This connection allows patient data to be available at the point of care.



SacValley MedShare is excited to announce that on April 29th, our eHealth eXchange connection (for CCDs/CCDAs) with Providence St. Joseph is now live. This includes Petaluma Valley Hospital, Queen of the Valley Medical Center, and Santa Rosa Memorial.



Volume of Activity – as of 4/30/2020

Unduplicated ADT:	1,150,114
Unique Patients in MPI:	1,143,293
<i>Volume of HL7 Messages for March 31 2020</i>	
HL7 Messages Processed:	1,720,215



****If you know someone within your organization that would like to receive our quarterly newsletters, please have them contact: laura.schaefer@sacvalleymms.org.**

MISSION STATEMENT

To improve the quality and safety of healthcare across the North Central Valley, by sharing health information in a secure and efficient fashion between all providers, facilities and patients.